

***Is there anything more important to your business than communication?***

No matter what size your business is, you rely on communications for all your day-to-day activity. Sales activity, customer service, HR, Finance, Marketing...they all rely on voice communications, and for the majority of businesses, their operation is critical. For businesses with advanced needs such as multiple offices, remote users, high-levels of long distance and integration requirements with sales tools, mobile devices or e-mail, traditional telephone systems have become redundant and obsolete. Voice-over-IP (VoIP) provides businesses with the ability to receive all these advanced features at a fraction of the cost of a traditional system. **And all for one low monthly price.**

***Connected Office VoIP is integral to all three key areas of running a business - communication, operation and management. Without reliable communications you don't have a business.***

***"...it would be nice to have instant access to communications no matter where we are"***

***"...our variable long distance costs are killing us"***

***"...we can't afford to miss ANY messages"***

***"Aren't VoIP & unified communications only available to large enterprises?"***



Whether you have one employee or a hundred, **Connected Office VoIP** delivers a plug-and-play voice solution that professionally catapults your company's communication abilities ahead of the competition **while** saving you a significant amount on your monthly phone bills. Key advantages, include:

- Reducing your phone bills by up to 80% or more
- Quicker, easier and more cost-effective implementation
  - be up and running in 15 minutes
- No more major upfront expenditures on phone equipment
- A phone system that scales with your growing business
  - quickly and inexpensively
- Avoiding having your phone systems become obsolete
- Do-it-yourself simplicity – it's as easy to use as email!
- The ability to unify geographically-dispersed offices and employees for increased efficiency
- No IT consultants to pay and no phone equipment in the closet to manage

### **Hosted VoIP provides unlimited long distance across North America & includes:**

**Basic Features** - Local Numbers, Toll Free Numbers, Virtual Numbers, Unlimited Calling, Metered Calling, Local Number Portability (LNP), Web Portal Interface, Directory Assistance (411), Emergency Service (911), Fax.

**Calling Features** - Caller ID/On Call Waiting, Call Forwarding, Call Hold, Call Transfer, Call Conference (Three-way calling), Call Waiting, Do Not Disturb, Call Logs including detailed call records by extension or account.

**Voicemail Features** - Password Protected, Voicemail Greeting Options, Voicemail to Email (receive voicemail as a .wav file attached to email), Remote Access (check voicemail through web interface), Multiple Mail folders, Visual Waiting Indicator

**Inbox Features** - Single Unified Inbox Access (Manage your voice, fax, and email messages from a single inbox in your email client), All Message Types Supported (Voice, fax, and email messages), Access Deleted Items.

**Auto Attendant Features** - Day and Night Mode Schedule, Dial-By-Name Directory, Virtual Departments, Multiple Auto Attendants, Import Greetings.

**Advanced Features** - Cell Phone integration (Forward calls to cell phones and use PBX functions from cell phones), Soft-phone Support, Call Groups (Calls can be forwarded to multiple extensions that will ring simultaneously), Follow Me (Calls can be forwarded to multiple numbers that will ring in a designated sequence), Voicemail and Fax to Email (Allows integration with Microsoft Outlook for sending your voice and fax messages to email), Music on Hold, Conference Bridge (Set up a conference call with up to 30 people using a pre-assigned call-in number), Basic Call Center Features.

***"Our mission is to ensure that our customers only invest in the technology they require to operate, communicate and manage their business effectively.***

***Our vision is to transform technology into what it should be – a utility."***

□ **Mark Scott**  
President

### **Hosted PBX Versus On-Premise Equipment**

A hosted phone service means that you have no phone equipment, beyond the phones, to purchase or manage for your premises - we do all that for you at **NO COST**. However, using a hosted phone system may not always be the ideal solution for your business.

A hosted solution is probably right for you **IF**:

- You require a fast implementation
- You need to quickly add new employees to the system
- You have limited or no in-house IT resource
- Your company size is fluid or growing quickly
- You have a need to integrate with other applications